Photo Q&A pilot proposal

Test one task in your product. A user supplies one photo and one text question, and receives a text answer in your interface.

Sample user task

A customer photographs a lamp setup card and asks, “What comes next after I attach the stem?” A useful answer gives the next printed step. If the step is unreadable, the answer asks for a clearer photo.

Choose one integration

SaaS product	Use an existing photo upload in your web or mobile app. Your backend submits the photo and question, then displays the answer to the user.
Camera device	Use an existing capture flow to send a still photo through your backend. Present the answer on a screen or through your existing speech service.

Who does the work

NewEyes integration lead	Confirm technical fit, agree the request and response format, and provide scoped test access and an integration example. Review failed requests and deliver a results and usage report.
Your engineer and product reviewer	Connect one capture or upload flow. Supply approved test photos, questions and expected answers. Your team manages user accounts, the product interface and any speech services. A product reviewer scores the results.
Both teams	Hold a kickoff, an integration check and a results review. Agree the sample set, owners and test window. Before sharing photos, confirm access, retention and deletion terms.

Estimating staff time

For example, scoring 60 photo-question pairs at two minutes each takes two reviewer-hours, plus time to discuss disputed answers. At scoping, we also estimate NewEyes setup and support days and your team’s integration days against the chosen workflow.

Acceptance and fees

Before kickoff, both leads approve the test conditions, numerical targets and written quote. Use the same test set for the final review.

How we will judge the pilot

Answer quality	Report the number passing the agreed rubric divided by all attempted trials, as a percentage. Failures and timeouts count as attempts. Each retry belongs to its original trial.
Response time	For usable answers, report median (p50) and p95 client time from upload through display, including retries. Show the timed sample size, total failures and timeouts.
Cost per passing task	Divide total usage charges across all attempts, including failed calls and retries, by the number of passing trials. Compare routes only when all charges are accounted for and each route has a passing trial. List fixed fees separately.

At the results review, record the measured values, failed cases and fixes. Both leads choose whether to close the pilot, retest agreed changes or request production terms.

What the paid quote covers

Integration work	The quote itemizes setup, the example integration, agreed troubleshooting time and the final report. We estimate engineering effort after reviewing your capture flow and samples.
AI usage	Agree the unit price, included volume, treatment of retries and failures, spend cap and approval for extra usage. Pricing, dates and support hours are confirmed in the written quote.
Optional work	Device-specific adaptation, local or offline processing, additional workflows and production support can be assessed and priced separately.

What to bring to the first call

For a scoping call, bring a few representative photos with questions and expected answers, your current capture flow, expected volume and any data restrictions.

Book a pilot scoping call